

Position Summary:

We are seeking enthusiastic and customer-focused individuals to join our team as Front of House Staff. As a Front of House Staff member, you will play a pivotal role in ensuring an exceptional dining experience for our guests. Your friendly and professional demeanor, attention to detail, and commitment to providing top-notch service will contribute to the overall success of our establishment.

Key Responsibilities:**1. Customer Service:**

- Greet and welcome guests as they enter the establishment.
- Assist guests with seating arrangements and provide menus.
- Take orders and deliver them accurately and promptly to the kitchen.
- Offer menu recommendations and answer customer inquiries.
- Ensure guest satisfaction by attending to their needs and resolving any issues.

2. Table Maintenance:

- Set up and maintain clean and organized dining areas.
- Clear tables and reset them for new guests.
- Ensure tables are properly set with silverware, glassware, and condiments.

3. Teamwork:

- Collaborate with kitchen staff to ensure efficient food service.
- Communicate effectively with colleagues to maintain a smooth front-of-house operation.
- Support fellow team members during busy periods.

4. Cleanliness and Hygiene:

- Maintain a clean and sanitary work environment.
- Adhere to food safety and sanitation guidelines.
- Assist in cleaning and closing duties as required.

Qualifications:

- Previous experience in customer service, preferably in a restaurant or hospitality setting is a plus but not necessary.
- Strong communication and interpersonal skills.
- Ability to work in a fast-paced environment and handle stressful situations with professionalism.
- Attention to detail and accuracy.

- Willingness to learn and adapt to restaurant policies and procedures.
- Availability to work evenings, weekends, and holidays as needed.

Application Process:

Interested candidates are invited to submit their resume and a brief cover letter detailing their relevant experience and availability. Please send applications to info@foresters-dining.co.uk.